

Connections Pastor

Hope City Church, Edmonton, Alberta

Reports To: Associate Pastor

Employment Type: Full-Time

Remuneration: Hope City Church offers a competitive compensation and benefits package, including salary, health insurance, retirement plans, and professional development opportunities.

Role Summary

The Connections Pastor plays a key role in aligning the guest services strategy with Hope City's mission, vision, and values. This role is dedicated to creating a welcoming and safe environment for visitors and members, while continuously assessing best practices and implementing innovative approaches to address the dynamics of a growing church.

The Connections Pastor will oversee four areas: Hospitality, Assimilation, Volunteer Engagement, and Security. In addition, the Connection Pastor will have pastoral duties as assigned.

Key Responsibilities

Hospitality

- Provide leadership for first impressions, ensuring excellent experiences at all touchpoints, including parking lots, hosts, welcome desks, the guest lounge, and lobby/common areas during weekend services and special events.
- Develop and implement a comprehensive strategy to make guests feel welcome from their arrival through the end of their visit.
- Oversee the physical environment of lobbies and common areas, ensuring spaces reflect Hope City's values and encourage the next steps for guests.
- Ensure that all signage is clear, accurate, and up to date.

Assimilation

- Develop and execute strategies to assimilate new guests, ensuring they feel connected and valued through thoughtful first touchpoints and follow-up experiences.
- Manage the guest lounge experience to foster meaningful connections for newcomers.
- Ensure timely and effective follow-up on connect cards and guest interactions.

Volunteer Engagement

- **Recruit:** Actively recruit new volunteers to serve in roles across the guest services ministry.
- **Train:** Provide comprehensive onboarding and ongoing training to volunteers to foster personal growth and service excellence.
- **Schedule:** Oversee scheduling for all guest services volunteer roles to ensure adequate coverage and smooth operations.

- Care: Build a culture of encouragement and appreciation for volunteers, ensuring they feel valued and supported in their roles.

Security

- Maintain best practices and protocols to ensure a safe and secure environment for all guests, staff, and volunteers during weekend services and special events.

Pastoral

- Provide spiritual guidance, encouragement, and counsel to congregation members in various stages of their faith journey.
- Administer sacraments, including communion and baptisms, in alignment with church traditions and policies.
- Officiate weddings and funerals, offering pastoral care to individuals and families during significant life events.

Qualifications

- Proven leadership experience in guest services, hospitality, or a related field.
- Ability to handle feedback and make data-informed improvements.
- Experience in volunteer recruitment and management.
- Credentialed Minister with the PAOC.

Personal and Ministry Expectations:

- A role of spiritual leadership in our congregation requires a greater level commitment and sacrifice than what is expected of a regular member. This includes conformance with the Biblical requirements for an overseer in 1 Timothy 3:1-9 and the standards for ministerial credentials established by The Pentecostal Assemblies of Canada.
- Maintain a personal spiritual life and church life pattern that is an example to the congregation in speech, life, love, faith, and purity.
- This role requires availability on Sunday mornings and some evenings for special events or meetings.
- Agreement with our church's [core beliefs](#) and a commitment to our mission as evidenced by regular attendance and active participation in our church community is an ongoing condition of employment for all employees of Hope City Church.

Key Competencies

- Committed to the vision, mission, and values of Hope City Church
- Models self-awareness.
- Models a bias for action.
- Willing to invest in someone else's leadership potential.
- Manages self well (time, resources, disciplines).
- Able to manage conflict effectively.
- Can influence, motivate, and care for teams.

- Able to recruit, develop, and empower people and teams.
 - Able to communicate effectively with staff, volunteers, and congregants.
 - Can deal with team dysfunction.
 - Able to anticipate and strategize for the future (budget, programming, staffing...etc.).
 - Able to cast vision and ensure alignment with organizational priorities.
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Join Our Team!

If you are passionate about creating a welcoming and safe environment where people can connect with God and each other, we'd love to hear from you. You can apply [here](#) for this role.

Please note: Due to the volume of applications, only candidates whose qualifications and competencies closely align with the position requirements will be contacted for an interview.