

Courses on CQ – Cultural Intelligence

CLGG Workgroup: [Serving CL Pastors & Intercultural EQ:](#)

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What is CQ or Cultural Intelligence? According to FutureLearn.com, “Cultural Intelligence is the ability to cross divides and thrive in multiple cultures. In the future, organisations will promote for CQ...”

Also available and referred to in some of these CQ courses below:

2024 update: Charles Hermelink is now a certified Facilitator with the Cultural Intelligence Centre! Check with him for the latest details: charles.hermelink@paoc.org

<https://store.cqcenter.com/faith-based/>

Cf. also the free 10-question text with a link to Futurelearn.com:

<https://commonpurpose.org/knowledge-hub-archive/all-articles/what-is-cultural-intelligence/cq-test/>

ALL CLGG should take the free test as a starter point.

Who is FutureLearn.com? From their website:

- We offer a diverse selection of courses from leading universities and cultural institutions from around the world. These are delivered one step at a time, and are accessible on mobile, tablet and desktop, so you can fit learning around your life.
- We believe learning should be an enjoyable, social experience, so our courses offer the opportunity to discuss what you’re learning with others as you go, helping you make fresh discoveries and form new ideas.
- **Our partners:** We’re a private company jointly owned by The Open University and The SEEK Group. The Open University have 50 years of experience in distance learning and online education.
- We have hundreds of partners from around the world. These include many of the best UK and international universities, as well as institutions with a huge archive of cultural and educational material, such as the British Council, the British Library, the British Museum, and the National Film and Television School.
- We also work with a range of internationally renowned organisations - from professional bodies such as the Association of Chartered Certified Accountants (ACCA) and Institution

of Engineering and Technology (IET), to businesses like the BBC and Marks & Spencer, to the UK Government.

- **Partners:** The considerable list of participating universities worldwide can be found here <https://www.futurelearn.com/partners>

Who is this for? These courses, provided by Universities, are entry level material that is accessible to all learners. These will be especially pertinent to **pastors, staff and volunteers (paid and unpaid) who work with Newcomers**. Consideration should also be given to utilizing some of these courses or material within to educate, train and equip those working with Newcomers in our onboarding processes.

Cf. also the free 10-question text with a link to Futurelearn.com:

<https://commonpurpose.org/knowledge-hub-archive/all-articles/what-is-cultural-intelligence/cq-test/> ALL should take the free test as a baseline and starter point.

What courses are recommended on CQ? I recommend the following, and in the following order from introductory and foundational upward:

| Course name: | Duration: | Time per week: | Providing University: |
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1. Develop Your Cultural Intelligence, 5 weeks/3-hrs/wk, Purdue *
2. Improve your Intercultural Competence, 4 wks/3 hrs/wk, Purdue
3. Intercultural Communication, 5 weeks/4 hrs/wk, Shaghai Int'l Studies U
4. Communicating with Diverse Audiences, 4 wks/3hrs/wk, U of Surrey
5. Understanding Diversity and Inclusion, 3 weeks/3-hrs/wk, Purdue

* Charles is currently taking this course in order to assess it. Notes to follow upon completion.

Additional topics of specialized interest:

- Religion and Conflict, 6 wks/4hrs/wk, U of Groningen
- Religion, Radicalization, Resilience, 3 wks/3hrs/wk, European Univ Institute

Perhaps of specialized interest to Newcomers, including Students:

- Exploring English: Language & Culture, 4 wks/2hrs/wk, British Council (search Canadian alternatives)
- Introduction to Intercultural Studies: Crossing Borders, 2 wks/5 hrs/wk, U of Leeds
- Intro to Intercultural Studies: The Branding of Culture, 2 wks/5 hrs/wk, U of Leeds (business-focused)