



Developing Cross-Cultural Intelligence

General · 1h 14m · Released: May 21, 2016

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What you'll learn

- ✓ Review the differences between high and low context culture.
- ✓ Define individual culture.
- ✓ Explore the differences between a direct and an indirect communicator.
- ✓ Define a high status culture.
- ✓ Define risk as it relates to culture.
- ✓ Recall the scenario that best describes a monocronic workplace.
- ✓ Review the characteristics of a person with a internal locus of control.

WHAT'S INCLUDED

- 2 project files
- 5 chapter quizzes
- Access on tablet and phone
- Certificate of completion
- Continuing Education Units available

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TITLES INCLUDE

Human Resources Specialist,
University Professor, Education
Administrator, Student, and
Salesperson

Course description

Being able to work across cultures is an increasingly necessary skill for all employees. Communications expert Tatiana Kolovou helps you develop the cross-cultural intelligence to navigate cultural differences. She outlines the six primary areas of cultural difference, highlighting the differences between high- and low-context cultures. Once you can recognize the differences, she helps you use visual and nonvisual cues in the environment to inform your actions and respond effectively. The course closes with two scenarios that demonstrate how to apply the principles of cross-cultural intelligence.

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National Association of State Boards of Accountancy (NASBA)

CPE Credits: 2.2

Recommended NASBA Field of Study: Personnel/Human Resources

To earn CPE credits:

Complete all videos

Score 70% or higher on final exam

Glossary: see PDF file in the *Exercise Files* area

Program Level: Basic

Prerequisite Education: There are no prerequisites for this course.

Advanced Preparation: There is no advance preparation required for this course.

If you undertake this course for CPE credits, you can leave final comments in the [Self Study](#)

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Instructor



Tatiana Kolovou

Faculty - Kelley School of Business -
Indiana University

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Introduction

Welcome
1m 30s

What you should know before watching
this course
1m 33s

Chapter Quiz
2 questions

1. High and Low Context Cultures

Understand high and low context
cultures
6m 59s

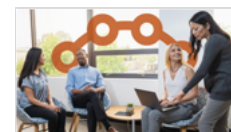
Chapter Quiz
1 question

2. Identify Cultural Differences

Individual and group-focused cultures
 5m 12s

Direct and indirect communication
 5m 32s

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Course Evaluation.



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Skills covered in this course

Teamwork

Instructor



Tatiana Kolovou

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Faculty - Kelley School of Business - Indiana University

Tatiana Kolovou is faculty member at the top-ranked Kelley School of Business at Indiana University.

She came to the United States as an "academic immigrant" from Athens, Greece. Now she teaches business communication and cross-cultural effectiveness. Tatiana consults with executives and teams at large companies to develop effective

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